# Creating and Sustaining High Performance Teams

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## What was going on?



"I was on a dream team!"



"I was on the team from hell!"

#### What's a team?

Work Group

Team

High interdependence

A common purpose
A need for each other's abilities and commitment
Shared accountability for results

## We all need answers to these questions...



Our head: WHY am I here?
Creating and refreshing meaning

Our heart: WHO are these people? Building and relying on relationships

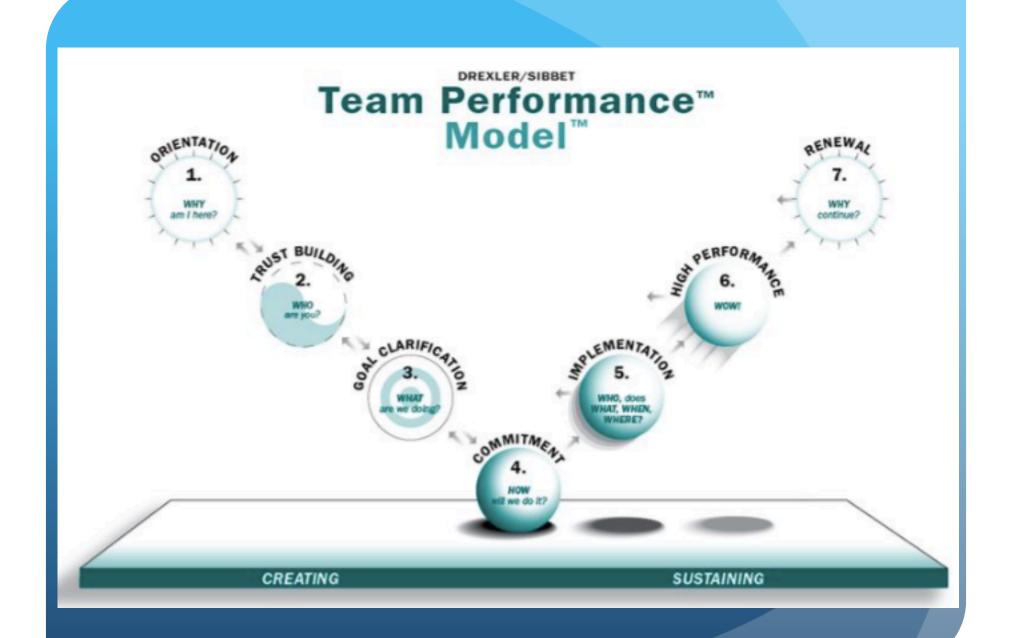
Our legs: WHAT are we doing?
Actions and movement; defining tasks

Our feet: HOW will we do it? Concrete operations

**LOW** 

AMOUNT OF CONSTRAINT

HIGH

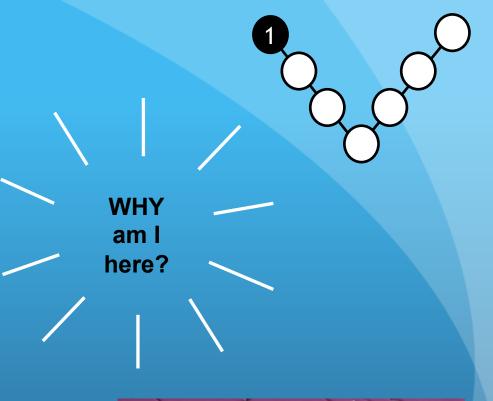


### Orientation

Will this work be meaningful?

Do I fit in?

Will others accept me?





## Trust Building

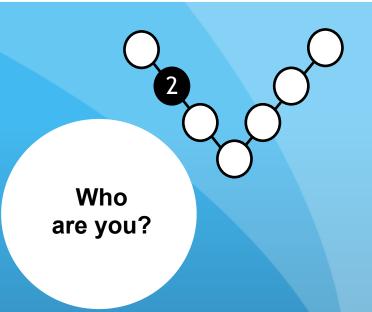
What are their agendas?

What do others expect of me?

What are their competencies?

Are they dedicated to the task?

Are they fun to be around?





Goal Clarification

- Are our basic assumptions explicit?
- Are our goals clear and integrated?
- Is the vision shared?

WHAT are we doing?



#### Commitment

What are our respective roles?

How will we manage resources, time and staff?

HOW will we do it?

Who gets to make which decisions? How?

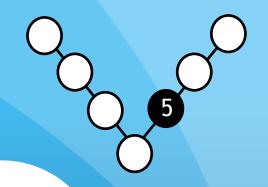
Commitment from the broader organization is KEY

## Implementation

What's the work sequence?

What's our plan (timing, scheduling)?

How will we track progress against plans?



WHO does WHAT, WHEN, WHERE?

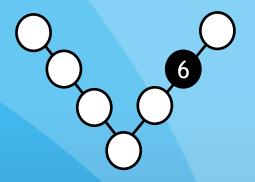


## High Performance

How can we maintain this synergy?

What's working, and what could we do better?

What are we learning?



WOW!!



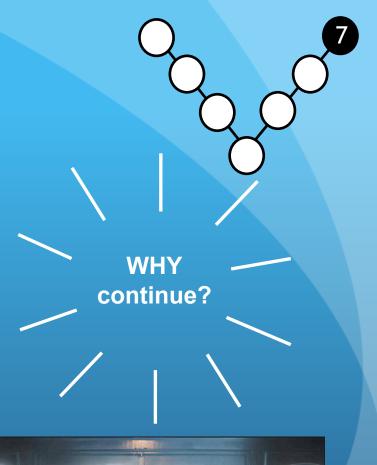
#### Renewal

Let's celebrate!!

What did we learn?

Are we still aligned with our vision and values?

What's needed for the next cycle of action?





## Thank you!

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