

\*\*\*SVP Capacity Building Outcomes Survey 2016 - Template

Background

1. What year of funding have you just completed with SVP?

2. What was the total amount of your most recent annual cash grant from SVP?

3. What was the operating budget for your organization in the most recently completed fiscal year?

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Satisfaction with SVP

4. How would you rate the quality of your interaction with SVP staff and partners over the past twelve months, on a scale of 1 to 5?

(1 = poor, 5 = excellent)

|   | Lead Partner(s)      | Other Partners       | SVP Staff            |
|---|----------------------|----------------------|----------------------|
| <b>Approachability</b><br>(You know how to contact the partner/staff/lead; feel comfortable contacting; feel receptiveness to your questions or feedback)   | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <b>Responsiveness</b><br>(Replies to you in a timely way; response is useful or thoughtful; demonstrated openness to your feedback)   | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <b>Knowledge</b><br>(Partner/staff/lead is able to offer resources or ideas in response to your questions or request for information; partner/staff/lead reflects understanding of your organization's mission and needs) | <input type="text"/> | <input type="text"/> | <input type="text"/> |

Feel free to add any comments

5. SVP provides Investees with many types of assistance. Using a 1 - 5 scale (where 1 = not at all valuable and 5 = extremely valuable), please rate the value of each type of assistance you received from SVP in the past twelve months. Please note: use "N/A" if your organization did not receive that type of assistance from SVP.

|   | 1                     | 2                     | 3                     | 4                     | 5                     | N/A                   |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| SVP grant funding   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| SVP Partner time & talent   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Referrals, in kind, or pro bono donations attributed to SVP Partners or SVP | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Consulting services paid for by SVP   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Exchanging knowledge with other SVP investees                               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Feel free to add any comments

6. Using a 1 - 5 scale (where 1 = not at all valuable and 5 = extremely valuable), please rate the value of SVP Partner volunteer time spent in the past twelve months working on projects in each of the capacity areas listed below. Please note: use "N/A" if your organization did not receive that type of assistance from SVP.

|  | 1                     | 2                     | 3                     | 4                     | 5                     | N/A                   |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Mission, Vision, Strategy and Planning           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Outcomes Measurement and Evaluation              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Human Resources                                  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| CEO/ED/Senior Management Team Leadership         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Information Technology                           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Financial Management                             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Fund Development                                 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Board Leadership                                 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Legal Affairs                                    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Marketing, Communications and External Relations | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Other  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Feel free to add any comments

7. Using a 1 - 5 scale (1 = very low and 5 = very high), how would you characterize SVP along the following dimensions?

|   | 1                     | 2                     | 3                     | 4                     | 5                     | I don't know          |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Knowledge of your organization's issue areas        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Effectiveness at building sustainable organizations | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Sensitivity to nonprofit community/culture          | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Sensitivity to diversity, cultural competence       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Impact on public policy                             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Transparency and fairness in grantmaking decisions  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Clarity in communicating goals and expectations     | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Overall reputation among other nonprofits           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Overall reputation among other funders              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Feel free to add any comments

8. Overall working with SVP has been:

- Excellent
  Good
  Fair
  Poor

Feel free to add any comments:

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Value Added by SVP

9. VALUE OF VOLUNTEER TIME: Please list the number of individual partners who worked on each capacity area listed below *in the past twelve months*, along with your best estimate on the total number of hours these partners together spent on this volunteer project *in the past twelve months*. Please refer to the summary of projects provided by your SVP in completing this area. If no partners worked in an area, please record a zero.

|  | # SVP partners involved | Total # SVP volunteer hours contributed |
|--|-------------------------|---|
| Mission, Vision, Strategy and Planning           | <input type="text"/>    | <input type="text"/>                    |
| Outcomes Measurement and Evaluation              | <input type="text"/>    | <input type="text"/>                    |
| Human Resources                                  | <input type="text"/>    | <input type="text"/>                    |
| CEO/ED/Senior Management Team Leadership         | <input type="text"/>    | <input type="text"/>                    |
| Information Tech                                 | <input type="text"/>    | <input type="text"/>                    |
| Financial Management                             | <input type="text"/>    | <input type="text"/>                    |
| Fund Development                                 | <input type="text"/>    | <input type="text"/>                    |
| Board Leadership                                 | <input type="text"/>    | <input type="text"/>                    |
| Legal Affairs                                    | <input type="text"/>    | <input type="text"/>                    |
| Marketing, Communications and External Relations | <input type="text"/>    | <input type="text"/>                    |
| Other  | <input type="text"/>    | <input type="text"/>                    |

10. VALUE OF PARTNER CONTRIBUTIONS: Please estimate the total value of *new* cash donations or grants your organization received from individual SVP partners, who were not already donors to your organization, in the past twelve months. Please refer to the list of partners provided by SVP for help when answering this question.

11. VALUE OF CONTRIBUTIONS FROM PARTNER REFERRALS: Please estimate the total value of *new* cash donations or grants your organization received based on referrals or contacts from individual SVP partners in the past twelve months.

12. VALUE OF IN-KIND DONATIONS: SVP would like to capture quantifiable in-kind benefits that investees derived through Partners in the past twelve months *beyond tasks outlined in the annual work plan or volunteer request form.*

Please briefly describe any ways that SVP Partners have helped your organization through provision of, or access to, in-kind donations of goods or professional services. Also please provide an estimate of the monetary value associated with that help. If you experienced more than one of these benefits, please describe each benefit individually and provide a monetary value for each benefit.

For this question an in-kind donation refers to goods or professional services for which you would be able to generate an in-kind tax receipt OR that you would reflect in your accounting system as an in-kind contribution.

Please Note: This is not asking about Partners' volunteer hours, rather those pro bono and in-kind services received *through Partners' efforts and networks*.

*Example:*

1. An SVP volunteer used his connections to negotiate pro bono printing services: \$1,000

2. An SVP volunteer had an associate at her accounting firm review the Investee's annual form 990. Value of the associate's time: \$300

13. Please estimate the TOTAL dollar value of in-kind goods and professional services resulting from contact with or referral by SVP Partners, as you described in question 12 above.

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#### Advice for SVP

14. Knowing what you now know about working with SVP, what advice would you give to prospective SVP investees?

15. What could SVP do differently that would make your relationship with SVP better and more productive?

16. Finally, SVP believes that general operating grants provide organizations with the flexibility necessary to run a strong organization. We would appreciate any insight into what the general operating grant you received from SVP allowed you to accomplish that you may not have otherwise been able to do.

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Thank you for participating in our survey!

**We'll use this information to improve our services to nonprofit organizations.**